Impartiality, Independence and Confidentiality Policy

F3-PRO-01



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SETEC Hidrobrasileira – SETEC HB is an inspection body that does not maintain any type of commitment that could compromise the impartiality of its services and, therefore, jeopardize the impartiality and independence of its inspections with consulting companies, associations or companies that may exert any form of economic, labor, or commercial pressure on it.

This impartiality, independence and confidentiality policy is based on the requirements established by ABNT NBR ISO/IEC 17020:2012 **Type C**.

We have total autonomy and authority in relation to inspection activities, and these activities are entirely independent and objective and we do not participate in any project or works inspection service in which we have had any involvement at any stage of this specific project.

There are no contractual agreements or any other hierarchical, commercial or economic relationships that generate or could generate conflicts of interest in the outcome of an inspection or could potentially influence the outcome of an inspection.

SETEC HB, has a procedure and a matrix for identifying, analyzing, evaluating and treating, tracking and periodically documenting any risk related to conflicts of interest that may arise or be detected during the provision of its inspection services.

The following criteria are established in this policy:

- With regard to clients or potential clients, no **SETEC HB** staff member will make any comments that might suggest to them that the inspection will be simpler, easier or less costly;
- Any SETEC HB inspector assigned to an inspection must declare any condition that could generate a conflict of interest with the inspected organization;
- SETEC HB will take measures to respond to any threat to its impartiality that comes from the actions of other persons, bodies or organizations;
- All SETEC HB employees who may influence inspection activities must act impartially, objectively and must not allow commercial, financial or other pressures to compromise their impartiality;
- Information obtained by SETEC HB regarding a client's product will not be disclosed in any way to third
 parties without the written consent of the respective client;
- Any SETEC HB staff member who detects pressures of any kind that he believes may negatively influence
 the outcome of the inspection process must report this to the Accredited Inspection Manager. The latter
 must include this fact in the Impartiality and Independence Risk Analysis Matrix.

SETEC Hidrobrasileira Obras e Projetos Ltda.

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CEO